

## Parent Partnership Services

### What is a Parent Partnership Service?

Parents have the best understanding of their children and hold important information about their child's educational needs.

Parents have the right to make informed choices about their child's education. Parent Partnership Services exist to make sure that parents and carers of children with Special Educational Needs (SEN) can get information, advice and guidance on SEN matters.

### A Confidential Service

Information that you provide to our service is covered under the Data Protection Act 1998. You have the right to see the information which is held on you. Information will only be shared with partner organisations within Solihull with your agreement.

## Contact Us

**If you need any further information, advice or guidance please contact:**

Solihull Parent Partnership  
Shirley Connexions Centre  
331 - 333 Stratford Road  
Shirley  
Solihull  
B90 3BL

[solihullparentpartnership@prospects.co.uk](mailto:solihullparentpartnership@prospects.co.uk)  
[www.solihullparentpartnership.co.uk](http://www.solihullparentpartnership.co.uk)



**Referral Line:  
0121 733 7290**

**Monday-Friday  
9am - 5pm  
24 hour answer machine  
service**



## Solihull Parent Partnership Our Service

**'A service for parents and carers of children  
with Special Educational Needs'**



## Supporting Parents and Carers

We can support you by:

- Giving you clear, impartial advice and information about Special Educational Needs (SEN)
- Helping you through SEN processes and procedures
- Helping you to use your rights to make sure the educational needs of your child are met
- Helping you work with schools, Education and Children's Services and other professionals
- Informing you about other support services and organisations
- Helping you to resolve disagreements

## Our Services

**Solihull Parent Partnership provide:**

- **A telephone referral service**
- **Case work support**
- **An SEN Parent/Carer Forum**
- **Regular newsletters to keep parents and carers informed**
- **Information about support groups and organisations**
- **Access to independent parental support**



## Helping Parents and Carers

We can help you by:

- Listening to your views and concerns about your child's special educational needs
- Helping you express your views
- Accompanying you and helping you to prepare for meetings
- Assisting you to fill out forms and write letters
- Linking you to an SEN Parent/Carer Forum

**Contact us on 0121 733 7290 or email us at [solihullparentpartnership@prospects.co.uk](mailto:solihullparentpartnership@prospects.co.uk)**